

Terms and Conditions of Sale (TCS)

Association Wildlife Mosaic – Project Fauna Morocco
Last updated : 16.05.2025

1. Seller identification

The products offered on this website are sold by:
Wildlife Mosaic, a non-profit organization, based at:
Chemin du Vieux-Canal 15, 1950 Sion, Switzerland
Project website: <https://fauna-morocco.org>
Contact: info@fauna-morocco.org

2. Products offered

The website offers posters and photographic prints from the Fauna Morocco project for sale. The images depict Moroccan wildlife for the purpose of raising awareness and supporting conservation efforts.

All profits are invested in the Fauna Morocco project.

3. Prices

Prices are indicated in Swiss Francs (CHF) according to the chosen currency. They include all applicable charges (VAT not applicable, exempt organization), excluding shipping fees, which are clearly indicated before order confirmation.

4. Payment

Payment is required immediately upon order.
Accepted payment methods are those offered on the website at the time of ordering.

5. Delivery

Orders are processed and shipped within a maximum of 2 weeks for Europe and less than one week for Switzerland, unless otherwise stated.
Delivery is handled by external service providers.
We cannot be held responsible for delays caused by carriers.

6. No Right of Withdrawal / Returns

Given the nature of our activity (non-profit organization) and the print-on-demand model, no cancellations, returns, or refunds are possible after order confirmation.

7. Guarantees

Our products are checked before shipping. If a product is received damaged or defective due to transport, please contact us within 5 days of receipt with supporting photos at: info@fauna-morocco.org.

A solution will be proposed on a case-by-case basis.

8. Applicable Law and Jurisdiction

These terms are governed by Swiss law.

In the event of a dispute, the exclusive place of jurisdiction is Sion, Switzerland.

9. Contact

For any questions, please write to us at:

info@fauna-morocco.org